

Find here the availability and error KPIs of the PSD2 API. Errors are only considered if they were caused by the PSD2 API or a subsequent bank system ending in a '5xx' http status for the TPP.

	01.01.2021	02.01.2021	03.01.2021	04.01.2021	05.01.2021	06.01.2021
Uptime (s)	86400	86400	86400	86400	86400	86400
Uptime (%)	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%
Downtime (s)	0	0	0	0	0	0
Downtime (%)	0,00%	0,00%	0,00%	0,00%	0,00%	0,00%
Distinct TPPs (#)	3	3	3	3	5	3
Api Requests (#)	100	420	87	137	375	144
Errors (#)	0	0	0	0	0	0
Error rate (%)	0,00%	0,00%	0,00%	0,00%	0,00%	0,00%

Find here the performance KPIs for the different PSD2 API endpoints as daily average response times in milliseconds.

	01.01.2021	02.01.2021	03.01.2021	04.01.2021	05.01.2021	06.01.2021
Hurdle Rate 2s (%): Percentage of service answers in 2s time	97,00%	97,14%	96,55%	97,08%	96,80%	95,14%
Account Information Services (AIS)	1001.32	880.74	881.18	745.13	872.09	910.49
GET /v1/accounts	595.6	624.93	663.33	576.5	550.33	615.67
GET /v1/accounts/{accountId}/balances	488.5	468.75	433.0	426.56	476.15	486.78
GET /v1/accounts/{accountId}/transactions	1131.47	947.17	1006.85	794.59	993.82	1012.18
GET /v1/accounts?withBalance	592.5	650.64	725.75	633.75	561.83	799.33
POST /v1/consents	200.2	191.59	207.0	198.8	200.18	213.0
GET /v1/consents	0.0	0.0	0.0	0.0	0.0	0.0
GET /v1/consents/{consentId}	83.5	94.67	90.5	145.5	97.67	96.0
PUT /v1/consents/{consentId}/authorisations/{authorisationId}	1308.29	1294.37	1193.67	1383.79	1328.0	1443.15
GET /v1/consents/{consentId}/status	168.0	98.5	135.0	116.75	108.71	105.83
Payment Initiation Services (PIS)	0.0	0.0	0.0	0.0	638.78	0.0
POST /v1/payments/sepa-credit-transfers	0.0	0.0	0.0	0.0	150.8	0.0
GET /v1/payments/sepa-credit-transfers/{paymentId}	0.0	0.0	0.0	0.0	117.0	0.0
DELETE /v1/payments/sepa-credit-transfers/{paymentId}	0.0	0.0	0.0	0.0	0.0	0.0
POST /v1/payments/sepa-credit-transfers/{paymentId}/authorisations	0.0	0.0	0.0	0.0	145.75	0.0
PUT /v1/payments/sepa-credit-transfers/{paymentId}/authorisations/{authorisationId}	0.0	0.0	0.0	0.0	1637.5	0.0
GET /v1/payments/sepa-credit-transfers/{paymentId}/status	0.0	0.0	0.0	0.0	109.5	0.0

You can find the definitions of all services in our API documentation.

07.01.2021	08.01.2021	09.01.2021	10.01.2021	11.01.2021	12.01.2021	13.01.2021	14.01.2021	15.01.2021	16.01.2021	17.01.2021
86400	86400	86400	86400	86400	86400	86400	86400	86400	86400	86400
100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%
0	0	0	0	0	0	0	0	0	0	0
0,00%	0,00%	0,00%	0,00%	0,00%	0,00%	0,00%	0,00%	0,00%	0,00%	0,00%
3	4	3	3	4	4	4	4	5	4	4
193	895	102	137	301	308	440	436	1942	2309	1011
0	2	0	0	0	0	2	0	5	16	5
0,00%	0,22%	0,00%	0,00%	0,00%	0,00%	0,45%	0,00%	0,26%	0,69%	0,49%

07.01.2021	08.01.2021	09.01.2021	10.01.2021	11.01.2021	12.01.2021	13.01.2021	14.01.2021	15.01.2021	16.01.2021	17.01.2021
97,41%	95,75%	93,14%	94,89%	95,02%	96,43%	94,55%	95,64%	94,18%	9,47%	94,66%
835.49	776.5	1002.06	869.41	952.1	967.3	809.39	841.04	681.63	638.5	689.09
511.64	463.45	684.71	644.12	499.75	530.83	448.69	564.6	483.82	530.02	616.1
409.42	463.39	571.0	476.11	450.23	434.08	468.63	597.25	453.12	508.04	560.28
975.33	1116.95	1035.85	936.23	1059.67	1104.19	1104.78	881.49	791.73	691.32	783.66
532.0	443.43	706.67	698.0	482.33	549.57	578.0	590.8	593.2	426.14	609.4
200.47	169.32	216.57	248.0	186.07	177.96	177.61	195.82	212.19	171.72	189.11
0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
108.75	116.74	0.0	86.5	118.2	145.33	115.84	118.44	135.89	108.82	115.07
1178.43	1296.44	2337.22	1539.92	1347.0	1436.41	1491.8	1610.48	1438.81	1327.17	1367.78
120.8	120.25	107.75	106.5	136.0	110.0	456.5	112.56	124.67	157.0	175.33
0.0	545.79	0.0	0.0	173.75	0.0	703.36	732.5	703.16	673.87	710.9
0.0	99.02	0.0	0.0	181.43	0.0	153.11	154.75	175.95	150.36	152.39
0.0	101.0	0.0	0.0	0.0	0.0	95.0	0.0	109.0	97.73	100.25
0.0	182.0	0.0	0.0	0.0	0.0	164.0	0.0	127.0	127.09	132.75
0.0	107.08	0.0	0.0	163.0	0.0	118.11	109.0	124.22	118.41	113.56
0.0	1491.71	0.0	0.0	0.0	0.0	1629.72	1742.67	1580.35	1534.29	1637.84
0.0	118.38	0.0	0.0	0.0	0.0	109.14	104.5	136.77	119.22	116.05

29.01.2021	30.01.2021	31.01.2021	01.02.2021	02.02.2021	03.02.2021	04.02.2021	05.02.2021	06.02.2021	07.02.2021	08.02.2021
86400	86400	86400	86400	86400	86400	86400	86400	86400	86400	86400
100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%
0	0	0	0	0	0	0	0	0	0	0
0,00%	0,00%	0,00%	0,00%	0,00%	0,00%	0,00%	0,00%	0,00%	0,00%	0,00%
3	4	4	4	5	5	4	6	5	5	5
175	122	264	439	1756	1944	1455	2585	2937	2135	2300
0	0	0	0	10	15	7	18	18	22	16
0,00%	0,00%	0,00%	0,00%	0,57%	0,77%	0,48%	0,70%	0,61%	1,03%	0,70%

29.01.2021	30.01.2021	31.01.2021	01.02.2021	02.02.2021	03.02.2021	04.02.2021	05.02.2021	06.02.2021	07.02.2021	08.02.2021
97,71%	95,90%	96,97%	97,49%	94,70%	94,44%	92,23%	94,00%	94,72%	94,24%	94,04%
729.22	720.73	993.48	814.87	665.67	677.81	789.63	660.6	699.95	638.45	666.06
510.65	482.83	452.9	409.07	490.56	498.24	544.68	447.71	532.35	521.61	494.09
427.33	525.23	451.47	428.0	481.0	442.44	449.61	453.64	532.51	536.28	451.12
785.67	785.05	1136.04	887.43	697.33	759.7	786.05	691.0	830.44	671.14	690.61
705.0	859.67	632.25	544.5	479.8	621.0	1620.5	493.5	484.8	445.75	461.5
489.62	221.33	205.78	194.11	195.47	179.62	320.98	191.36	198.06	181.32	193.33
0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
110.0	92.0	183.0	101.5	122.24	110.01	124.76	110.8	102.62	112.24	113.24
1397.08	1683.83	1272.15	1449.31	1383.34	1393.84	1778.51	1465.35	1301.75	1306.61	1497.06
126.6	105.67	180.0	113.0	172.25	112.33	116.0	126.67	118.8	111.75	118.67
0.0	0.0	0.0	0.0	719.0	743.5	784.79	709.03	695.55	701.02	711.79
0.0	0.0	0.0	0.0	206.87	175.26	172.91	152.23	148.38	144.53	158.33
0.0	0.0	0.0	0.0	96.4	116.0	128.6	121.38	103.83	101.75	110.55
0.0	0.0	0.0	0.0	175.4	152.3	150.0	148.08	160.75	124.5	157.09
0.0	0.0	0.0	0.0	122.4	121.63	122.55	119.48	113.95	114.2	118.6
0.0	0.0	0.0	0.0	1587.58	1696.47	1775.0	1622.03	1575.35	1602.6	1617.13
0.0	0.0	0.0	0.0	135.72	125.43	131.37	120.49	120.28	113.64	123.29

09.02.2021	10.02.2021	11.02.2021	12.02.2021	13.02.2021	14.02.2021	15.02.2021	16.02.2021	17.02.2021	18.02.2021	19.02.2021
86400	86400	86400	86400	86400	86400	86400	86400	86400	86400	86400
100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%
0	0	0	0	0	0	0	0	0	0	0
0,00%	0,00%	0,00%	0,00%	0,00%	0,00%	0,00%	0,00%	0,00%	0,00%	0,00%
5	6	5	5	5	5	5	5	5	5	5
2645	2874	2694	3101	3718	3391	3950	3681	3807	3540	3513
16	16	20	13	31	29	46	58	31	38	29
0,60%	0,56%	0,74%	0,42%	0,83%	0,86%	1,17%	1,58%	0,81%	1,07%	0,83%

09.02.2021	10.02.2021	11.02.2021	12.02.2021	13.02.2021	14.02.2021	15.02.2021	16.02.2021	17.02.2021	18.02.2021	19.02.2021
94,44%	94,19%	93,58%	94,00%	94,70%	94,31%	94,23%	93,56%	93,17%	92,88%	94,02%
642.58	661.87	641.71	678.62	663.56	711.05	678.55	735.21	704.5	712.91	690.14
481.77	503.39	498.54	525.77	518.36	555.27	491.27	504.54	513.72	619.26	568.3
437.9	467.95	517.89	477.94	506.35	513.56	471.61	473.4	498.62	538.76	488.74
667.0	672.34	676.66	652.65	793.13	871.98	769.51	898.21	792.28	699.91	714.03
487.12	930.4	471.33	596.4	501.67	542.75	486.83	477.67	525.2	536.8	659.25
176.34	175.85	178.19	193.92	166.43	198.47	164.89	166.54	178.29	208.16	187.77
0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
107.96	108.31	109.55	111.17	102.89	117.97	108.14	95.66	107.66	118.64	122.94
1471.1	1508.52	1390.03	1515.77	1326.44	1357.98	1428.99	1526.96	1484.32	1505.31	1523.07
121.8	109.83	97.33	131.67	136.67	132.33	117.56	102.5	109.67	158.0	124.33
707.75	696.0	720.63	736.48	690.8	715.26	701.19	755.36	745.77	773.73	730.11
142.34	145.35	141.87	169.58	153.97	162.5	138.53	143.15	144.32	173.32	158.32
93.67	104.08	118.6	130.56	179.43	120.16	95.86	98.0	108.21	118.67	107.58
118.44	134.0	128.33	159.89	128.62	133.16	126.66	133.91	119.74	148.67	135.53
108.98	110.71	112.6	129.03	114.55	116.21	108.39	115.86	110.04	126.39	118.92
1600.33	1587.23	1676.63	1647.2	1576.38	1640.59	1626.2	1776.49	1710.51	1773.64	1668.1
118.55	118.22	118.67	134.61	116.31	127.19	112.22	112.96	118.6	126.9	120.55

20.02.2021	21.02.2021	22.02.2021	23.02.2021	24.02.2021	25.02.2021	26.02.2021	27.02.2021	28.02.2021	01.03.2021	02.03.2021
86400	86350	86400	86400	86400	86400	86400	86400	86400	86400	86400
100,00%	99,94%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%
0	50	0	0	0	0	0	0	0	0	0
0,00%	0,06%	0,00%	0,00%	0,00%	0,00%	0,00%	0,00%	0,00%	0,00%	0,00%
5	5	3	3	3	4	5	5	5	6	6
1530	76	98	111	109	3344	6678	5145	5494	4858	4397
84	46	27	0	0	28	81	37	58	69	39
5,49%	60,53%	27,55%	0,00%	0,00%	0,84%	1,21%	0,72%	1,06%	1,42%	0,89%

20.02.2021	21.02.2021	22.02.2021	23.02.2021	24.02.2021	25.02.2021	26.02.2021	27.02.2021	28.02.2021	01.03.2021	02.03.2021
93,20%	92,11%	92,86%	94,59%	93,58%	93,81%	94,44%	94,29%	94,56%	93,00%	93,06%
889.9	973.38	920.08	1025.56	1030.48	669.37	677.04	680.56	678.2	750.82	694.38
1856.44	1158.59	572.31	712.5	649.57	504.81	535.16	560.86	558.0	624.88	527.13
524.93	935.0	509.5	505.0	498.75	498.55	510.93	531.47	537.84	505.02	475.41
835.89	892.44	1116.1	1154.98	1034.92	652.4	770.29	758.3	826.08	714.57	687.4
704.17	1125.83	798.67	944.67	724.0	620.67	509.0	543.67	476.33	495.89	579.0
178.04	245.11	220.9	248.0	297.25	163.46	167.48	175.05	164.82	225.29	223.24
0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
117.16	96.5	78.5	19.0	77.0	105.65	111.76	107.69	108.98	124.16	121.61
1316.97	1573.6	1588.25	1340.78	2677.25	1504.72	1378.56	1367.99	1329.76	1726.91	1590.47
116.6	309.0	103.5	101.0	125.67	84.0	96.09	249.5	95.0	207.0	117.17
810.66	0.0	752.71	0.0	0.0	713.36	722.02	731.21	716.5	799.07	768.59
173.88	0.0	99.5	0.0	0.0	144.75	149.36	152.11	160.93	174.38	176.14
106.0	0.0	92.0	0.0	0.0	110.91	109.26	113.3	107.16	119.12	118.19
124.25	0.0	0.0	0.0	0.0	129.91	170.07	142.7	138.19	172.34	178.42
118.64	0.0	137.0	0.0	0.0	113.65	123.63	124.22	114.38	124.25	131.03
1851.01	0.0	2367.5	0.0	0.0	1651.64	1677.6	1667.39	1684.97	1854.15	1741.65
126.66	0.0	106.0	0.0	0.0	113.0	120.09	124.78	118.15	127.92	137.12

03.03.2021	04.03.2021	05.03.2021	06.03.2021	07.03.2021	08.03.2021	09.03.2021	10.03.2021	11.03.2021	12.03.2021	13.03.2021
86400	86400	86400	86400	86400	86400	86400	86400	86400	86400	86400
100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%
0	0	0	0	0	0	0	0	0	0	0
0,00%	0,00%	0,00%	0,00%	0,00%	0,00%	0,00%	0,00%	0,00%	0,00%	0,00%
5	5	5	5	5	5	4	5	4	5	5
4855	4576	4373	4484	4213	3585	3529	3852	3702	4057	4046
49	118	58	56	43	27	37	28	41	41	36
1,01%	2,58%	1,33%	1,25%	1,02%	0,75%	1,05%	0,73%	1,11%	1,01%	0,89%

03.03.2021	04.03.2021	05.03.2021	06.03.2021	07.03.2021	08.03.2021	09.03.2021	10.03.2021	11.03.2021	12.03.2021	13.03.2021
94,09%	90,87%	93,85%	94,18%	94,30%	94,78%	93,99%	95,02%	94,54%	94,68%	95,35%
651.14	1598.76	654.42	690.49	745.23	640.09	635.76	640.05	660.18	674.83	681.64
548.84	2167.57	481.43	501.63	517.78	530.54	468.19	554.84	827.06	542.84	547.86
457.12	720.49	450.68	463.11	466.77	449.69	456.41	465.78	452.4	484.63	488.95
628.85	847.28	641.53	633.86	664.31	705.22	665.21	676.87	601.15	715.59	739.0
505.5	561.0	569.0	614.0	539.2	618.9	563.0	594.33	547.0	880.33	542.12
207.01	180.27	199.58	216.29	200.08	192.33	207.83	209.59	199.31	227.02	194.92
0.0	0.0	0.0	0.0	0.0	0.0	0.0	42.0	0.0	0.0	0.0
116.32	113.68	117.19	120.18	111.49	113.48	122.02	119.01	105.93	123.54	120.1
1502.03	4465.4	1595.16	1708.18	2025.54	1295.24	1367.61	1335.88	1301.89	1467.25	1481.16
128.25	102.0	107.4	195.0	0.0	219.0	97.0	105.67	0.0	95.71	105.67
732.25	799.72	729.79	695.97	729.12	685.84	693.55	704.7	715.13	706.16	733.18
166.38	163.13	165.27	163.12	168.58	164.56	167.97	170.13	168.13	184.32	166.32
182.97	115.54	114.82	116.77	113.12	101.61	114.05	123.94	119.77	119.07	119.72
182.68	175.94	203.89	180.08	190.08	163.33	174.45	184.47	187.23	182.11	192.24
122.81	121.68	125.01	120.97	127.69	122.11	127.81	133.44	119.52	130.78	139.2
1668.72	1908.85	1684.36	1634.86	1657.81	1539.11	1560.35	1571.65	1621.99	1594.81	1688.23
128.27	125.92	126.84	122.81	127.25	129.05	136.18	128.49	127.37	133.21	134.05

14.03.2021	15.03.2021	16.03.2021	17.03.2021	18.03.2021	19.03.2021	20.03.2021	21.03.2021	22.03.2021	23.03.2021	24.03.2021
86400	86400	86400	86400	86400	86400	86400	86400	86400	86400	86400
100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%
0	0	0	0	0	0	0	0	0	0	0
0,00%	0,00%	0,00%	0,00%	0,00%	0,00%	0,00%	0,00%	0,00%	0,00%	0,00%
5	5	5	3	4	4	4	4	4	4	3
4099	4400	4143	2991	3935	3365	3462	3719	3408	3025	3625
48	43	43	12	35	37	126	26	39	29	46
1,17%	0,98%	1,04%	0,40%	0,90%	1,10%	3,64%	0,70%	1,14%	0,96%	1,27%

14.03.2021	15.03.2021	16.03.2021	17.03.2021	18.03.2021	19.03.2021	20.03.2021	21.03.2021	22.03.2021	23.03.2021	24.03.2021
94,49%	9,40%	94,13%	94,62%	93,82%	93,25%	91,88%	94,76%	93,28%	9,31%	94,29%
644.52	651.11	654.58	639.2	677.32	768.57	752.49	690.49	772.83	696.17	657.37
517.96	487.61	502.82	518.7	524.32	552.82	614.44	548.91	549.04	609.83	526.49
482.88	443.95	456.04	476.01	469.06	483.35	564.0	482.92	506.07	501.45	472.61
679.32	664.56	683.86	636.92	700.22	722.81	875.05	736.45	902.81	719.66	658.23
493.33	687.0	577.0	0.0	407.0	525.0	309.0	450.0	442.67	428.0	0.0
195.24	185.77	194.4	221.0	214.82	204.31	189.66	229.18	214.86	203.96	197.39
0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
112.16	108.38	117.06	105.49	120.03	110.37	105.16	132.05	118.27	126.54	117.07
1410.34	1478.94	1406.63	1401.56	1475.47	1883.94	1531.24	1399.96	1534.62	1535.91	1459.77
99.83	109.0	99.5	115.33	144.8	104.71	93.57	714.25	136.2	105.0	143.25
726.01	753.18	672.81	667.08	641.3	824.61	762.29	607.47	697.8	712.21	642.78
177.31	165.19	165.02	169.78	179.41	181.97	186.32	181.58	186.45	176.4	173.53
120.79	124.87	120.26	118.41	114.14	118.4	123.96	123.71	128.72	128.55	119.03
251.41	194.03	196.96	235.0	169.67	206.19	183.57	199.76	241.29	181.95	176.58
124.47	120.74	127.75	129.38	131.63	137.07	137.33	132.7	142.79	142.6	131.35
1674.46	1752.7	1701.99	1737.96	1663.55	2255.98	2025.86	1554.6	1796.03	1872.97	1662.38
123.96	122.95	121.94	127.73	126.58	128.98	130.37	138.62	136.34	139.98	129.38

25.03.2021	26.03.2021	27.03.2021	28.03.2021	29.03.2021	30.03.2021	31.03.2021	Total
86400	86400	86400	86400	86400	86400	86400	7775950
100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%	100,00%
0	0	0	0	0	0	0	50
0,00%	0,00%	0,00%	0,00%	0,00%	0,00%	0,00%	0,00%
4	3	4	4	3	3	3	7
3154	3012	3183	3119	3184	3446	5892	207743
37	28	23	26	14	35	54	2167
1,17%	0,93%	0,72%	0,83%	0,44%	1,02%	0,92%	1,04%

25.03.2021	26.03.2021	27.03.2021	28.03.2021	29.03.2021	30.03.2021	31.03.2021
9,38%	94,16%	95,38%	95,00%	94,79%	94,63%	94,84%
674.14	672.18	648.44	673.9	661.69	663.69	641.51
515.72	531.14	535.62	587.2	495.39	496.38	451.04
475.73	482.77	506.68	498.39	492.45	481.25	446.02
688.77	739.12	636.21	675.08	680.61	733.56	688.05
0.0	0.0	437.5	498.0	0.0	0.0	0.0
200.79	217.8	238.09	239.79	209.87	190.33	177.16
0.0	0.0	0.0	0.0	0.0	0.0	0.0
120.53	124.82	111.55	128.29	125.88	117.28	103.28
1529.78	1444.54	1416.11	1393.09	1493.07	1490.6	1452.97
209.6	175.0	100.0	2117.0	102.33	98.4	134.83
656.48	635.53	612.42	618.14	643.44	618.52	620.1
180.09	180.82	181.51	185.14	210.5	159.42	159.91
116.37	119.17	117.43	120.23	113.48	111.44	104.35
184.8	182.7	188.19	180.55	159.44	167.12	165.55
131.3	133.83	139.55	135.51	152.57	126.43	116.75
1710.04	1655.01	1572.68	1603.99	1634.21	1632.92	1632.61
125.0	124.13	134.44	129.72	127.2	118.44	117.8